

## **TERMS & CONDITIONS**

**\*\*\*Prices are inclusive of VAT**

1. **Slab shade variation is inherit in products made of natural material, approved sample may vary.**
2. **PAYMENT: (Cash or Cleared Payment) before delivery.**
  - Bank-to-Bank transfer / Online Payment (bank details to be advised)
  - DATED check or Cash payment must be paid thru bank deposit (bank details to be advised)
  - Deposit slip or payment copy must be submitted for payment confirmation and must be cleared prior to production of items or delivery.
3. **STOCK AVAILABILITY:** Subject for verification upon issuance of P.O. or confirmed Final Quotation.
  - **For Indent Order:**
    - 30 to 60 days (Singapore) upon receipt of confirmed order and 50% downpayment.
    - 60 to 90 days (Israel) upon receipt of P.O. or signed quotation and 50% downpayment.
    - **No Refund** for any indent ordered items.
4. **DELIVERY:**
  - If Gate permit, Delivery Permit and Road Usage Permit are required at site, permits shall be submitted prior to delivery schedule.
  - Village/Subdivision gate fee shall be paid by the buyer prior to delivery.
  - Should the buyer requested to hold the delivery or move the delivery date to a new schedule on or before the confirmed delivery date, the buyer will be charge of a handling fee of Php4,500 or more (may vary according to the quantity ordered).
  - Likewise, the management will only hold the prepared order for only 5 working days from the date of postponed delivery schedule.
  - The buyer may opt to pick up their order in the warehouse at Meycauayan Bulacan during M-W-F 9am to 11:45am or 1pm to 3pm and must give prior notice to Sales Agent or Sales Coordinator.
  - No deliveries will be made unless full payment has been received by Felport.
5. **DELIVERY CHARGE:** It includes ground floor hauling only from unloading point to ground floor storage area with the distance not exceeding **10 meters.**
  - There will be additional charge for delivery scheduled before 8:00am and after 5:00pm
  - There will be additional charge for hauling above ground floor level.
  - For deliveries to Condominium Units, Felport can only unload using service elevator provided that the stones fit inside the elevator. Otherwise, charges may apply accordingly.
  - For delivery via Sea freight:
    - Booking to forwarder or shipping line shall be made by the buyer.
    - Buyer's risk for delivery via sea freight.
    - Declared Value shall be upon the instructions of the buyer.
    - Shipment shall be freight collect or pre-paid by the buyer prior to delivery at the forwarder/shipping line or pick up at Felport warehouse.
    - Shipment shall be either be pier to pier; door to door or pier to door.

6. Duly accepted delivered slabs are considered free from any defects. Should there be complaints after acceptance shall not be entertained. Inspect all slabs before installation, Refund, Return and Exchange will not be entertained once slab are installed.
7. Since our quotation does not cover installation. Felpert shall not be liable for any increment that may result from cutting to installing quartz stone.

Should you have any questions or would like more information, we can be reached at 362-9800; 362-9804; 362-9806; 362-9807. Or if the above is acceptable and agreeable with you, kindly affix your signature below and send back to us via fax at 365-9030/31 or email us. Thank you.

Sincerely,

**MS. SHERA SORIANO**

Junior Coordinator

**CONFORME:**

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Signature over Printed Name & Date

Noted by:

**MS. CHERYL CALDERON**

First Officer/Overall Head