

TERMS & CONDITIONS

*****Prices are inclusive of VAT**

1. The quantity indicated therein are estimates only based on given plan measurement and/or initial actual measurement. Any revision which will affect the original quantity shall be considered as an additional requirement.
 - No Refund for any excess materials. Any Additional requirements to be purchased separately.
 - Area measurement inclusive of 30% trimming for the material.
 - Deviations from plan will be charged extra.
 - Initial Quotation is still subject for actual / final measurement.
 - Initial Quotation was only based on plan provided. Final quotation shall be based on actual/final measurement
 - Gapping/Joint line size is 1mm - 2mm.
 - Sand, Cement, Water and electricity charges are not included.
 - **SUBSTRATE** are not included.
 - **SEALANT** are not included (for sink and fittings)
 - Total Contract amount indicated herein are for the material cost and labor cost of Caesarstone product only, Contract price do not include dismantling of existing countertop, removal of existing slab material, preparation of countertop and other similar types of work.

2. **PAYMENT: (Cash or Dated Check)**

- Bank-to-Bank transfer / Online Payment (bank details to be advised)
- DATED check or Cash payment must be paid thru bank deposit (bank details to be advised)
- Deposit slip or payment copy must be submitted for payment confirmation and must be cleared prior to production of items or delivery.

1st Payment - Based on Initial Contract

- 50% Down payment upon approval.

2nd Payment - Based on Final Contract

- Full payment of the total balance from the final quotation before delivery and installation.

3. **STOCK AVAILABILITY:** Subject for verification upon issuance of P.O. or confirmed Final Quotation.

- **For Indent Order:**
 - 30 to 60 days (Singapore) upon receipt of confirmed order and 50% downpayment.
 - 60 to 90 days (Israel) upon receipt of P.O. or signed quotation and 50% downpayment.
 - **No Refund** for any indent ordered items.

4. **DELIVERY:** Within 25 working days upon signing of the Final Quotation, Final Specification Form and Final Drawing.
 - If Gate permit, Delivery Permit and Road Usage Permit are required at site, permits shall be submitted prior to delivery schedule.
 - Village/Subdivision gate fee shall be paid by the buyer prior to delivery.
 - Should the buyer requested to hold the delivery or move the delivery date to a new schedule on or before the confirmed delivery date, the buyer will be charge of a handling fee of Php4,500 or more (may vary according to the quantity ordered).
 - Likewise, the management will only hold the prepared order for only 5 working days from the date of postponed delivery schedule.
 - The buyer may opt to pick up their order in the warehouse at Meycauayan Bulacan during M-W-F 9am to 11:45am or 1pm to 3pm and must give prior notice to Sales Agent or Sales Coordinator.
 - No deliveries will be made unless full payment has been received by Felport.

5. **DELIVERY CHARGE:** It includes ground floor hauling only from unloading point to ground floor storage area with the distance not exceeding 10 meters.
 - There will be additional charge for delivery scheduled before 8:00am and after 5:00pm
 - There will be additional charge for hauling above ground floor level.
 - For deliveries to Condominium Units, Felport can only unload using service elevator provided that the stones fit inside the elevator. Otherwise, charges may apply accordingly.
 - For delivery via Sea freight:
 - Booking to forwarder or shipping line shall be made by the buyer.
 - Buyer's risk for delivery via sea freight.
 - Declared Value shall be upon the instructions of the buyer.
 - Shipment shall be freight collect or pre-paid by the buyer prior to delivery at the forwarder/shipping line or pick up at Felport warehouse.
 - Shipment shall be either be pier to pier; door to door or pier to door.

6. **PRODUCTION:**
 - Stone will be cut based on approved lay out by the owner, designer, architect or cabinet maker in charge of the project. Any alteration/s or revision/s made without our knowledge, Felport will not be held liable.
 - Processing will commence upon signing of Final Quotation, Final Specification Form, Final Drawing and 50% downpayment.

7. **INSTALLATION:** Will only be scheduled once the following items below are identified and ready:
 - All cabinets and substrate are fixed, levelled and installed.
 - Cabinet maker, appliance suppliers or whoever is in charge must provide the accurate lay out of sink hole, cooktop hole, faucet hole, outlet hole and others that need to be cut before the installation. Felport will not be responsible for installation of sink, cooktop and faucet.
 - Felport will cut the holes based on lay out and marked by cabinet maker, designer, architect or whoever is in charge of the project. Felport will not be responsible for any wrong positioning or wrong lay out of holes.
 - Sink must be already installed if it is undermounted. If basin type/overmounted sink, location of hole must be done before we can install the stone.
 - Accepted delivered stone are considered free from any defects.

8. An additional transportation and other incidental expenses shall be charged if Felport's installers are already at site and ready to do the work/s intended on that agreed schedule was cancelled or postponed due to site condition, changes at site and owner's instruction.
9. Overtime Expenses shall be charged for work request.

Should you have any questions or would like more information, we can be reached at 362-9800; 362-9804; 362-9806; 362-9807. Or if the above is acceptable and agreeable with you, kindly affix your signature below and send back to us via fax at 365-9030/31 or email us. Thank you.

Sincerely,

CONFORME:

MS. SHERA SORIANO

Junior Coordinator

Signature over Printed Name & Date

Noted by:

MS. CHERYL CALDERON

First Officer/Overall Head